

We speak your language

Each business has a unique language. At Edgewater Technology, our experienced business analysts speak your language and will help bridge the communication gap between the business and the technologists. Edgewater has over 80 resources skilled in the discipline of business analysis. Our team is experienced in requirements elicitation, meeting facilitation, workflow modeling, business process improvement, and requirements definition.

Business Analysis is critical to the success of any project. Gathering the requirements correctly in the beginning will enable organizations to:

- *Manage scope and expectations;*
- *Reduce rework; and*
- *Align the solution with the needs of the business.*

Edgewater Technology can assist you with any of your business or system analysis needs.

For more than 15 years, Edgewater has been successfully defining requirements for mission-critical systems and business processes for our customers.

*With our team of more than 80 resources skilled in business analysis, we pride ourselves on being able to bring analysis expertise to **all** industries. Our analysts will come up to speed on your unique business processes and make an **immediate impact** to improve the quality and efficiency of your requirements effort.*

A Sample of Services

Business Process Improvement

- » Our experienced business analysts can guide you through the discovery process. We start by identifying the stakeholders and their process interactions, documenting the current workflows, and identifying issues or bottlenecks in your current processes. Our analysts will then facilitate brainstorming process improvements, make recommendations, help define optimized business processes, and articulate the benefits that could be realized by the organization if the new processes were implemented.

Analysis Consulting

- » When you are ready to kick off your requirements effort, Edgewater can help you hit the ground running.
 - Edgewater has a team of experienced business analysts who can get your requirements project off to a quick start. With our proven ability, we can work with your business units to understand their core business requirements and capture the desired workflow and functional requirements to significantly improve your processes.
 - Only need to supplement existing staff? We quickly get up to speed on your business and processes and are able to make immediate impact. Our knowledge of various requirements methodologies allows us to join any existing team and seamlessly follow the existing standards or help define them as needed.

BENEFITS

- » *Fresh Look at Business Problem*
- » *Independent Assessment*
- » *Systematic Review of Current Processes*
- » *Identification of Opportunities*
- » *Consultation with Key Stakeholders*
- » *Facilitated Brainstorming and Consensus Building*
- » *Actionable Recommendations*
- » *Coordinated Team or Additional Analysts*
- » *Experienced Analysts on Demand*
- » *Knowledge of UML and Structured Analysis Approaches*
- » *Immediate Impact*
- » *High Quality Deliverables on Time*
 - *Business Requirements*
 - *User Stories*
 - *Functional Requirements*
 - *Business Scenarios / Use Cases*
 - *Process Flows*
- » *Scope Management*
- » *Varied Industry Expertise*

A Sample of Services

Analysis Toolkit

- » Edgewater can help you tailor a practical “Analysis Toolkit” for your team that:
 - Will provide quality and repeatable results;
 - Is sustainable by your organization; and
 - Has been proven in real-world scenarios.

With experience in both UML and Structured Analysis approaches, our analysts can work with you to review the options and determine the best approach for your business. We will help your team understand each type and when to use, as well as develop templates for each deliverable. An experienced business analyst will get hands-on with your analysts to explain all templates and diagrams as well as to help set up the procedures to facilitate adoption of the selected approach.

Business Solution Visualization

- » Have some ideas on how to improve your business process, but having trouble envisioning a solution? We can show you! Edgewater’s experienced business analysts will work to understand the current business process and identify the key data and transactions. With a focus on user interface design and process optimization, we can very quickly produce a visual prototype of a “what if” scenario with click-through to illustrate the proposed business process. We can iteratively make adjustments and work with you to explore the possibilities. Our analysts would also identify the benefits to the organization that could be realized by implementing the suggested workflow and screens. This effort will allow the business to visualize the improvement and can provide the foundation for the development of the business case.

BENEFITS

- » *Customized Analysis Toolkit for Your Organization*
- » *Defined Analysis Approach*
- » *Tailored Templates Based on Needs of Your Business and Projects*
 - *Business Requirements Document*
 - *Activity Diagrams with Swimlanes*
 - *Cross-functional Flow Charts with Swimlanes*
 - *Business Use Cases*
 - *System Use Cases*
 - *User Stories*
 - *Conceptual Data Model*
 - *Functional Specifications*
- » *Visual Representation with Click-Through to Verify Accuracy of Process Model*
- » *Quick Turnaround*
- » *Low Cost*
- » *Iterative Approach*
- » *Powerful Communication Vehicle and Benefit Analysis to Facilitate the Business Case*
- » *Facilitates Discussion to Further Define the Detailed Requirements*

Getting the right product means eliminating the many risks associated with requirements. You do that by using sound requirements processes, actively involving users, appropriately documenting requirements, validating and verifying requirements, and managing requirements changes.

(Leishman and Cook, 2002)

